

Law Enforcement Response to Homeless

*144 Minutes - Telecourse DVD (New)
November 2004*

Homelessness is a symptom of serious social issues including mental illness, substance abuse, family violence, personal displacement, criminal subcultures, and poverty. This Telecourse program presents several California-based law enforcement programs in action that seek to address some of these root causes of homelessness.

The Telecourse DVD offers three viewing options:

1. Play Telecourse in its entirety (144 min.)
2. Select among nineteen Telecourse segments:
 - Introduction/Los Angeles (10 min.)
 - Sacramento (7 min.)
 - Redding (7 min.)
 - Berkeley (7 min.)
 - Oakland (6 min.)
 - San Francisco (8 min.)
 - Fontana (3 min.)
 - Santa Barbara (7 min.)
 - Santa Monica (7 min.)
 - Pasadena (8 min.)
 - San Diego (7 min.)
 - The Role of Law Enforcement (13 min.)
 - Substance Abuse, Addiction, and Service Resistance (7 min.)
 - Mental Illness (11 min.)
 - Tactics and Safety (8 min.)
 - Public Health Considerations (8 min.)
 - Veterans (4 min.)
 - Women, the Elderly, and Families (6 min.)
 - Executive Summary (8 min.)

POST Course Control Number: xxxx-30001-xx030*
Telecourse Module Number: 04-11a
Reference Guide: NA

* Specific to DVD only. The first four digits of the Course Control Number (xxxx) is the preassigned Telecourse Presenter Number specific to your agency; the tenth and eleventh digits (xx) are the fiscal year in which your agency presents this program. See website for detailed instructions.

Public Safety Dispatcher: Crisis Communications

*115 Minutes - Telecourse DVD (New)
November 2004*

Meeting the demands of all callers-- especially those in crisis-- requires skills that have been learned and are utilized regularly by all public safety dispatchers. Yet the skills necessary for public safety dispatchers to recognize, prepare for, and deal with the personal demands of the job are often overlooked. This Telecourse has been developed for public safety dispatchers, communication training officers (CTOs), and Communications Center supervisors and managers with a focus on several important elements of crisis communications.

The DVD program offers three viewing options:

1. Play Telecourse in its entirety (115 min.)
2. Select among five Telecourse segments:
 - Introduction (5 min.)
 - Recognizing the Demand (21 min.)
 - Responding to the Caller in Crisis (15 min.)
 - Preparing for the Demand of the Job (25 min.)
 - Post-crisis Incident Management (32 min.)
3. Select among six Telecourse interactions:
 - Domestic Violence (4 min.)
 - Multi-tasking Stress (3 min.)
 - Sexual Assault (6 min.)
 - Officer Down (2 min.)
 - SIDS (2 min.)
 - Youth Caller (4 min.)

POST Course Control Number: xxxx-30001-xx020*
Telecourse Module Number: 04-11b
Reference Guide: NA

* Specific to DVD only. The first four digits of the Course Control Number (xxxx) is the preassigned Telecourse Presenter Number specific to your agency; the tenth and eleventh digits (xx) are the fiscal year in which your agency presents this program. See website for detailed instructions.

More Information

Distribution and Ordering

DVDs are automatically direct-mailed to all POST-Certified Telecourse Presenters and Basic Academies in the California POST Program. DVD programs cannot be duplicated. Multiple copies of CPTN materials are available via automated direct-mail to eligible agencies with multiple training sites. See POST Bulletins #03-03 and #03-13 at www.post.ca.gov/bulletin/bulletins.asp for more information about DVD distribution/eligibility.

Visit the CPTN website at www.post.ca.gov/training/cptn for complete CPTN information, video listings, and to order videos. Other questions not answered online may be directed to the POST Training Program Services Bureau at 916.227.3913, or send email to cptn@post.ca.gov.

Telecourse CPT Credit

This month's Telecourse(s) and most previous Telecourses are eligible for continuing professional training (CPT) credit if facilitated by a POST-Certified Telecourse Presenter. Certified Presenters of POST Advanced Officer Courses or Skills and Knowledge Modular training courses may also use the Telecourses as part of those courses. POST-Certified Telecourse Presenters seeking CPT credit for trainees must document Telecourse attendance on POST Course Roster (Form 2-111). Note that course control numbers are different for Telecourses on DVD. For detailed instructions on completion of the Telecourse Course Roster, visit www.post.ca.gov/training/cptn/credit.asp. Call the POST Training Delivery Bureau at 916.227.4863 for more information about Telecourse CPT credit.

Monthly DVD Mailing List

To determine if your agency is listed as a Certified Telecourse Presenter or POST Basic Academy and on the DVD distribution list— or to obtain more information about Telecourse certification— visit POST online at www.post.ca.gov/training/cptn/credit.asp. If your agency is not listed and you wish to register as a Certified Telecourse Presenter with POST, follow the website instructions or contact the Training Delivery Bureau at 916.227.4863.

Content Disclaimer

The opinions expressed in CPTN programs reflect the views and interpretations of the individual subject matter experts featured, and information contained in CPTN programs may not apply to your agency or training institution. Check consistency with local laws and departmental policies and procedures before using CPTN videos for training or informational purposes. Neither the Commission on POST (CPTN) nor the contributing producers of CPTN programs assume responsibility for their use.

Copyright Notice

CPTN programs are copyrighted. CPTN materials are intended for use by authorized law enforcement agencies only. Any recording, reproduction, or rebroadcast, in whole or in part, without the expressed written consent of the California Commission on Peace Officer Standards and Training, is prohibited.



PROGRAM GUIDE

Future CPTN Programs

Identity Theft

December 2004 - Telecourse DVD (New)

Preliminary Investigations

December 2004 - Telecourse DVD (New)

2005 Legal Update

January 2005 - Telecourse DVD (New)

Case Law Today

January 2005 - Quarterly Edition DVD (New)

Illegal Street Racing & Sideshow Activity

February 2005 - Telecourse DVD (New)

Fear and Anger: Mastering the Hidden Enemy

February 2005 - Telecourse DVD (New)

CPTN Program Guide information is subject to change.